

Apple Watch 適用的 AppleCare+ 服務計劃

耳機適用的 AppleCare+ 服務計劃

HomePod 適用的 AppleCare+ 服務計劃

iPad 適用的 AppleCare+ 服務計劃

iPhone 適用的 AppleCare+ 服務計劃

iPod 適用的 AppleCare+ 服務計劃

消費者權利對本計劃的影響

Apple

### 1.本計劃

( ) Apple

( ) Apple

[mysupport.apple.com/products](https://mysupport.apple.com/products)

) ( ) ( )

Apple iPad (i) Apple Watch HomePod iPad ( Apple Pencil  
Apple Beats iPad iPhone iPod  
( ) (ii)

) ( )

### 2.保養項目

2.1 ( )

Apple

(80%) Apple (i)  
(ii)

Apple

Apple

2.2 ( ADH )

Apple ( ADH ) Apple

(i) ADH (ii) 如下文所述，排除條款將適用於某些情況。此外，一旦 Apple 已在自您的銷售收據正本上註明之計劃原購買日期起每十二 (12) 個月內，向您提供了兩 (2) 次維修活動，ADH 服務即會到期且 Apple 基於本節對您的義務全部視為已徹底履行。任何未使用的維修活動將會到期，而您將獲得兩 (2) 次新的 ADH 維修活動，可於未完的保養期內接下來 十二 (12) 個月的時間內使用。所有其他計劃權益均會繼續提供。

重要事項： 3 ADH

Apple Watch (Hermès Edition )	HK\$548/SGD\$98/MOP\$588/¥2,300
Apple Watch (Hermès Edition)	HK\$618/SGD\$118/MOP\$628/¥2,600
HomePod	HK\$299
HomePod mini:	HK\$115
iPad Pro	HK\$348/SGD\$68/MOP\$388/¥1,600
iPad ( )	HK\$348/SGD\$68/MOP\$388/¥1,600
iPad	HK\$228/SGD\$42/MOP\$248/¥1,000
iPhone	HK\$228/SGD\$42/MOP\$248/¥1,000 HK\$788/SGD\$148/MOP\$848/¥3,300
iPod	HK\$228/SGD\$48/MOP\$248/¥900
Apple Beats	HK\$229/SGD\$39/MOP\$249/¥1,000 HK\$229/SGD\$39/MOP\$249/¥1,000

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iPad ADH iPad iPad iPad

iPad ADH

iPhone Apple iPhone

iPhone

ADH Apple 11

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– / / / / AppleCare+  
[apple.com/legal/sales-support/applecare/applecareplus/](https://apple.com/legal/sales-support/applecare/applecareplus/)

2.3

) Apple Apple ( ( ) ADH Apple Apple 1.0 2.0 Apple (i) (ii) Apple Beats ( ) (iii)

如下文所述，排除條款將適用於某些情況。

3.非保養項目

3.1 ADH

Apple ADH / Apple ADH

- (a)
- (b)
- (c)
- (d) Apple
- (e)
- (f)
- (g) Apple Apple ( )
- (h)
- (i)
- (j)

重要事項：



/ / / Apple

**6.您的責任**

(iv) Apple (v) (i) (ii) (iii) (vi)

Apple APPLE Apple

**7.責任限制**

APPLE APPLE Apple Apple (i) (ii) (iii) APPLE

**8.取消**

8.1 \_\_\_\_\_

11 / Apple

(a) (30) ( )

(b) / (30) 11

Apple (30) ( )  
Apple

8.2

) Apple ( )  
11 / Apple  
Apple (14)  
Apple

Apple

8.3

Apple

**9.計劃轉移**

/ Apple (iii) (ii) 11  
8.2 8.3  
Apple

**10.一般條款**

(a) Apple

(b) Apple Apple

(c)

(d) 11 /

(e) Apple Apple Apple

(f) Apple Apple Apple

(g) Apple  
Apple Apple  
[support.apple.com/zh-hk/HT201232](https://support.apple.com/zh-hk/HT201232) Apple

(h) Apple 將依照透過下列網址上發佈之 Apple 客戶私隱政策保護您的資料：[apple.com/legal/privacy/tzh-hk/](https://apple.com/legal/privacy/tzh-hk/)。如果您希望存取 Apple 所持有與您相關的資料，或您想要更改資料，請至 [appleid.apple.com](https://appleid.apple.com) 更新您的個人聯絡偏好設定，或透過 [apple.com/hk/privacy/contact/](https://apple.com/hk/privacy/contact/) 聯絡 Apple。

(i) Apple ( )

(j) Apple Apple Apple

(k)

(l) Apple 11 / Beats Apple  
Inc. Beats Electronics LLC ( Beats by Dr. Dre) Beats

(m) 11 /

## 11. 國家/地區及司法管轄區特殊規定

### 11.1

– Apple Asia Limited Suites 2401-2412, Tower One, Times Square, Causeway Bay, Hong Kong ( Apple ) ( ADH ) AIG Insurance Hong Kong Limited 46/  
F, One Island East, 18 Westlands Road, Island East, Hong Kong ( )  
(Hong Kong Insurance Companies Ordinance)  
(Office of the Commissioner of Insurance)

( 8 ) – AppleCare Administration, Apple Asia Limited  
Suites 2401-2412, Tower One, Times Square, Causeway Bay, Hong Kong

(30) (i) 195  
(10%) ( ) (ii)

( 9 ) – AppleCare Administration, Apple Asia Limited  
Suites 2401-2412, One Tower One, Times Square, Causeway Bay, Hong Kong

( 10 ) –  
Apple ADH ADH  
Apple 2.2

11.2

– Apple Macau Limitada Avenida da Praia Grande, 759, 5/Floor, Macau, China

( 8 ) – AppleCare Macau Limitada Avenida da  
Praia Grande, 759, 5/Floor, Macau, China (30) (a)  
(10%) (b)

( 9 ) – Apple Macau Limitada Avenida da Praia  
Grande, 759, 5/Floor, Macau, China

( 10 ) –

11.3

– Apple South Asia Pte. Ltd. 7 Ang Mo Kio Street 64, Singapore 569086 ( Apple )  
( ADH ) AIG Asia Pacific Insurance Pte. Ltd. 78 Shenton Way #07-16  
Singapore 079120 ( )

( 5 ) – (d)  
[support.apple.com/country-selector](https://support.apple.com/country-selector) Apple  
Apple

( AASP ) ARS Apple  
Apple AASP ARS

( 8 ) – AppleCare Administration, Apple South Asia Pte.  
Ltd. 7 Ang Mo Kio Street 64, Singapore 569086 (30)  
(i) 45  
(10%) ( ) (ii)

( 9 ) – AppleCare Administration, Apple South Asia Pte.  
Ltd. 7 Ang Mo Kio Street 64, Singapore 569086

( 10 ) – ADH  
Apple South Asia Pte. Ltd.



11.4

– Apple South Asia (Thailand) Limited 44<sup>th</sup> Floor, Room Nos. HH4401-6 and HH4408-9,  
The Offices at Central World, 999/9 Rama I Road, Pathumwan, Bangkok, 10330, Thailand ( Apple )  
( ADH ) New Hampshire Insurance Company 21<sup>st</sup> -23<sup>rd</sup> Floor, Siam Piwat  
Tower, 989 Rama I Road, Patumwan, Bangkok 10330, Thailand ( )  
(Office of Insurance Commission)

( 3.1 ) – 3.1(a)-(j) Apple  
ADH (k)  
(l)  
(m) (n)  
(o)

( 8 ) – AppleCare Administration, Apple South Asia  
(Thailand) Limited of 44<sup>th</sup> Floor, Room Nos. HH4401-6 and HH4408-9, The Offices at Central World,  
999/9 Rama I Road, Pathumwan, Bangkok, 10330, Thailand (30)  
(i) 780  
(10%) ( ) (ii)

( 9 ) – AppleCare Administration, Apple South Asia  
(Thailand) Limited, 44<sup>th</sup> Floor, Room Nos. HH4401-6 and HH4408-9, The Offices at Central World, 999/9  
Rama I Road, Pathumwan, Bangkok, 10330, Thailand

( 10 ) – ADH  
Apple

電話號碼

[support.apple.com/zh-hk/HT201232](https://support.apple.com/zh-hk/HT201232)

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